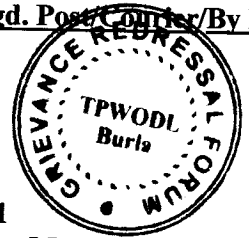


Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Bargarh, Pin- 768017Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)




Ref: GRF/Burla/Div/DED/ (Final Order)/ 2024 (4)

Date: 24.09.2024

Present:Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

| | | | | | |
|----|--|--|------------|--|-------------|
| 1 | Case No. | BRL/637/2024 | | | |
| 2 | Complainant/s | Name & Address | | Consumer No | Contact No. |
| | | Krupasindhu Naik At-Haridabahal Po-Jaragogun, Ps-Laimura Dist-Deogarh | | 4141-1521-0053 | 9296863478 |
| 3 | Respondent/s | S.D.O (Elect),Deogarh | | Division D.E.D, TPWODL, Deogarh | |
| 4 | Date of Application | 28.08.2024 | | | |
| 5 | In the matter of- | 1. Agreement/Termination | X | 2. Billing Disputes | √ |
| | | 3. Classification/Reclassification of Consumers | X | 4. Contract Demand Connected Load | X |
| | | 5. Disconnection / Reconnection of Supply | X | 6. Installation of Equipment & apparatus of Consumer | X |
| | | 7. Interruptions | X | 8. Metering | X |
| | | 9. New Connection | X | 10. Quality of Supply & GSOP | X |
| | | 11. Security Deposit / Interest | X | 12. Shifting of Service Connection & equipments | X |
| | | 13. Transfer of Consumer Ownership | X | 14. Voltage Fluctuations | X |
| | | 15. Others (Specify) -X | | | |
| 6 | Section(s) of Electricity Act, 2003 involved | | | | |
| 7 | OERC Regulation(s) with Clauses | 1. OERC Distribution (Conditions of Supply) Code, 2019 √ | | | |
| | | 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004 | | | |
| | | 3. OERC Conduct of Business) Regulations, 2004 | | | |
| | | 4. Odisha Grid Code (OGC) Regulation, 2006 | | | |
| | | 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004 | | | |
| | | 6. Others | | | |
| 8 | Date(s) of Hearing | 28.08.2024 | | | |
| 9 | Date of Order | 24.09.2024 | | | |
| 10 | Order in favour of | Complainant | Respondent | Others | √ |
| 11 | Details of Compensation awarded, if any. | NIL | | | |

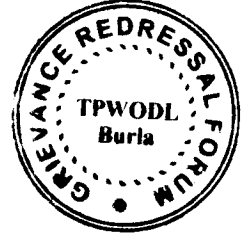

 President
 Grievance Redressal Forum
 TPWODL, Burla - 768017

Place of Camp: Parposi, ESO Office, Tileibani, TPWODL, Deogarh

Appeared

For the Complainant- Krupasindhu Naik

For the Respondent - SDO(Electrical),Deogarh, TPWODL.



GRF Case No- BRL/637/2024

Krupasindhu Naik
At-Haridabahal
Po-Jaragogun, Ps-Laimura
Dist-Deogarh
Consumer No-4141-1521-0053

VRS

SDO(Electrical), Deogarh, TPWODL.

COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the application has already ^{been} handed over in original to the opposite party keeping photocopy of the application for maintenance of records by this Forum to resolve the grievance at their level with the direction to opposite party to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B. Mahapatra)
(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum
TPWODL, Burla - 768017
Copy to:-

(A.P. Sahu)
Member (Finance)
Member

Grievance Redressal Forum
TPWODL, Burla - 768017

A.K. Satapathy
(President)
President

Grievance Redressal Forum
TPWODL, Burla - 768017

1. Krupasindhu Naik, At-Haridabahal, Po-Jaragogun, Ps-Laimura, Dist-Deogarh.
2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), DED, TPWODL, Deogarh
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)

637/2024

GRIEVANCE REDRESSAL FORUM

Complaint No. 104 Received No..... Consumer No. 919115210053

Dt.....
TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

SP. Krupashree Naik
At Haridabahal PO - Jharaguda - P/n 9692863478.
PS - Lalmura Dist - Deogarh

- (2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

SDO, TPWODL Deogarh

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

କୌଣସି ଦିଆ ଉପାଦାନ କରନ୍ତୁ କାର୍ଯ୍ୟ
ସମାପନ କାର୍ଯ୍ୟ ଆବେଦନ କରନ୍ତୁ

- (4) Relief sought.

- (5) Any interim relief sought, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

- (7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: - Paripada

Date: - 28/08/2024

* Please add additional sheets if necessary

* Krupashree Naik
Signature of the Applicant